



October 4, 2019

RE: PM5180A11, Task 10, Contract No. CICKCRLR5421J12

Dear Customer:

Crews working for WSSC will be in your neighborhood soon to replace our aging pipes as part of our comprehensive sewer rehabilitation program. **Construction to replace approximately (xx feet/miles) of WSSC sewer main is expected to begin on or about October 15, 2019 and be complete by early November 2019 weather permitting.** Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion **Projects completed during the winter months will be restored the following spring.**

Please see the project map on the back to view the streets where work will be taking place. A WSSC inspector will supervise the work, which is being performed by AM Liner

WHAT TO EXPECT

- Whenever possible, WSSC works to minimize disruption to roadways and the environment. However, there are projects that require excavation to replace a sewer main. Minimally invasive sewer rehabilitation methods include:
 - **Pipe Bursting:** This method involves constructing pits to access the section of pipe to be repaired. The contractor pulls a device through the line, bursting the old pipe and inserting a new plastic pipe in its place. When working within a roadway, the pavement will be cut prior to excavation of the pit.
- For additional information regarding the sewer manhole and pipe rehabilitation process, visit: www.wsscwater.com/srm.

IMPACTS

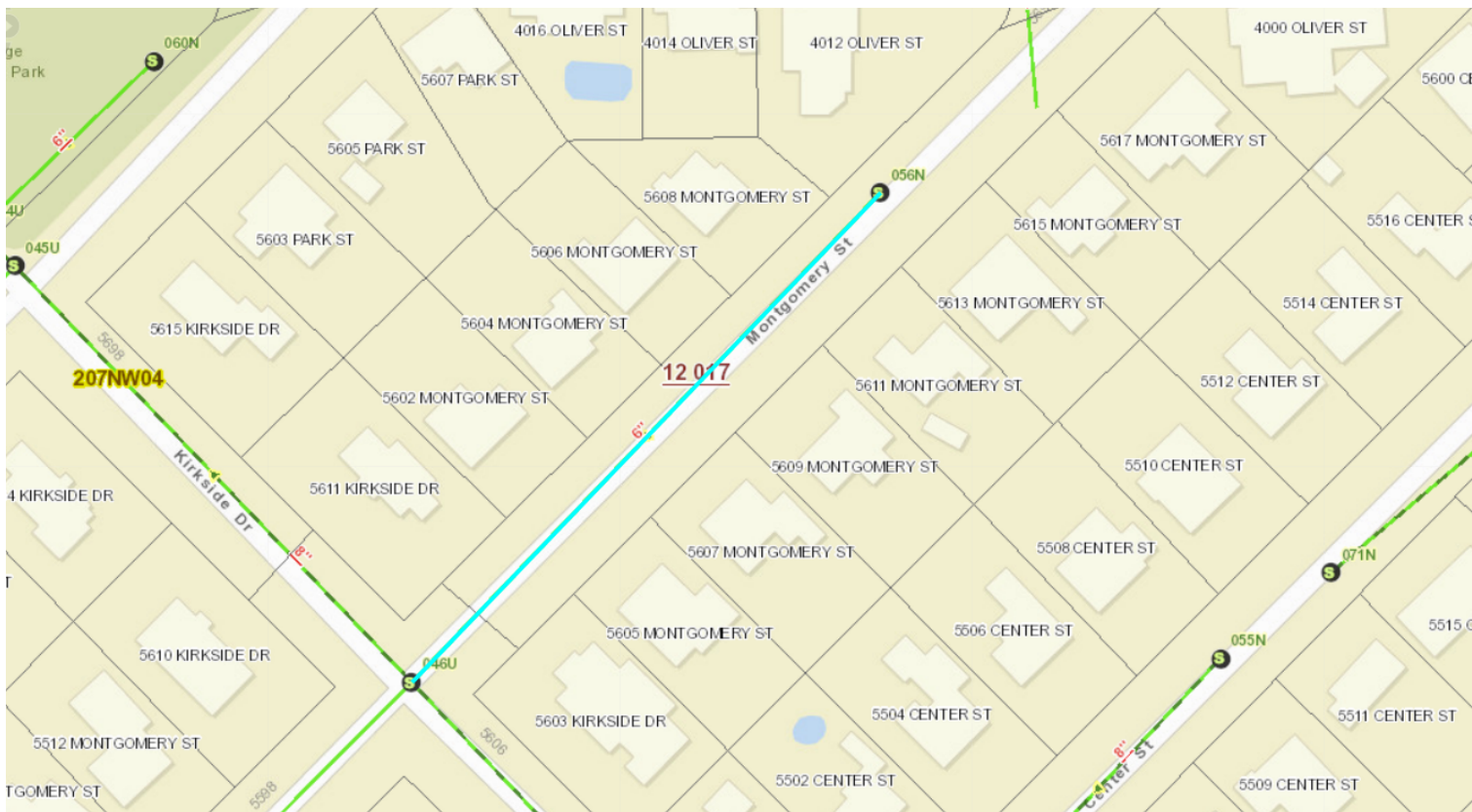
- Anticipated work hours: **Monday-Friday, 8:00 a.m.- 4:00 p.m.** Sewer main rehabilitation can be unpredictable and once some repair processes begin they must be completed that same day. Due to this uncertainty, there may be work vehicles and crews in the project area outside of the normal scheduled working hours. [As a requirement of the permit for this project, work will take place at night.]
- WSSC works to minimize impacts to your water service, however, there are occasions when it will be necessary to interrupt your service for up to eight (8) hours.
- There may be temporary changes to traffic patterns and/or parking restrictions. Any vehicles that have not been removed from the area (as denoted by "No Parking" signs) by the time the parking restrictions take effect will be towed to a nearby street at no cost to the owner.
- Directly impacted residents will receive 48-hour advanced notice prior to any water service interruptions or parking restrictions. During parking restriction hours, you will still have access to your home.
- ***Please contact the Technical Contract Supervisor if you need special accommodations.***

CONTACT INFORMATION/QUESTIONS

- On-site WSSC Inspector: Justin Wolfrey, 202-595-4652, Justin.Wolfrey@wsscwater.com
- WSSC Technical Contract Supervisor: F. James Reed, 301-206-7363, prompt # 3 Francell.Reed@wsscwater.com
- **Contact WSSC's 24-Hour Emergency Call Center at [301-206-4002](tel:301-206-4002), in the event of a water or sewer emergency.**

Washington Suburban Sanitary Commission

Affected Areas/Streets Include: Montgomery Street



We understand the inconvenience these types of projects can cause and we appreciate your patience as we work to upgrade our infrastructure. You can get additional information about other WSSC Projects online at: <https://gis.wsscwater.com/inyourneighborhood>.